

SuiteHelp 4.0 Release Notes

Release Date: August 24, 2015

Introduction

SuiteHelp 4.0 allows you to deliver high-quality, cross-device web help, giving your customers the support they need at their office and on the go. SuiteHelp's mobile-friendly, responsive design is built to fit standard mobile devices and screen sizes, using common Bootstrap elements already familiar to mobile users. The new, responsive design includes features such as the dynamic placement of page elements according to screen size and a toggle view of the contents, index, search, and glossary pane for smaller screen sizes.

In addition, SuiteHelp 4.0 includes a variety of improvements in context sensitivity, navigation, and ease of customization. You can easily tailor the SuiteHelp experience to what your company needs. Welcome to the new SuiteHelp!

System Requirements

Publishing requirements (OS): Windows/Mac/Linux (Ubuntu or CentOS)

Requirements for viewing output (browser): IE9+/FF/Chrome/Opera/Safari

Optimized for: Phone, Tablet, PC

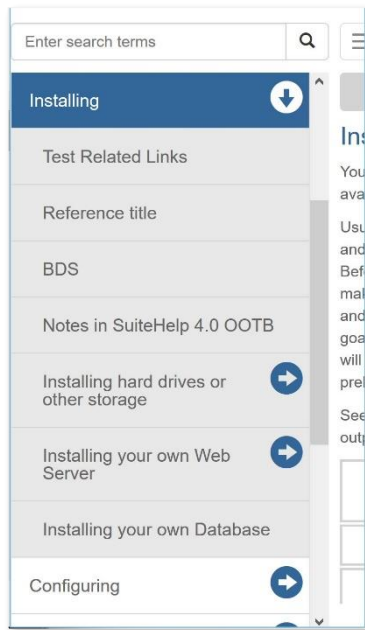
What's New

- Responsive design using the Bootstrap framework: SuiteHelp includes a responsive design based on the Bootstrap framework, providing a mobile user interface already familiar to customers.

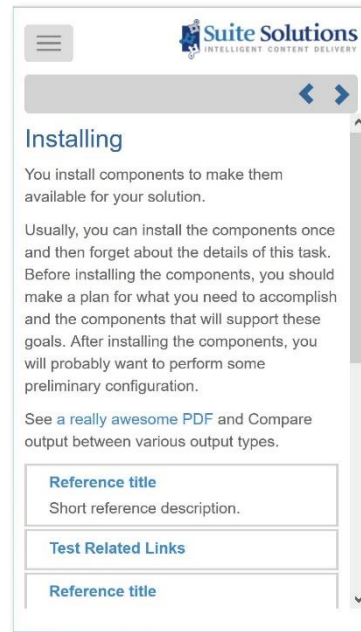
The mobile-friendly design is built to fit all standard mobile devices and screen sizes and features:

- Dynamic placement of page elements according to screen size
- Toggle view of contents/index/search/glossary pane for smaller screen sizes

1. Mobile view: Toggle view of contents/index/search/glossary pane



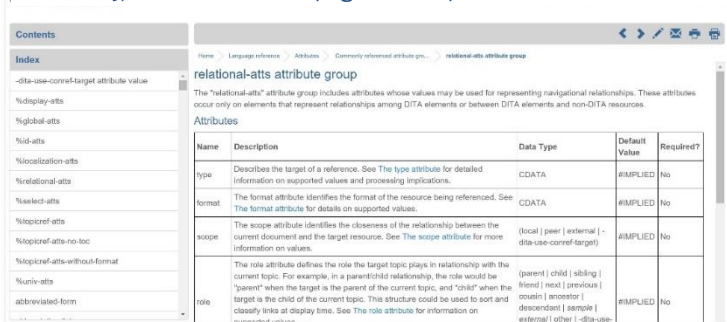
1. Mobile view: Toggle view of browse/search results



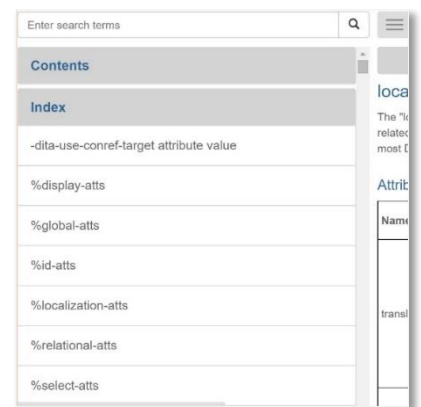
- Optimization for better performance
SuiteHelp 4.0 includes several important upgrades for improved performance, speed, and efficiency:
 - Javascript code optimized for improved performance
 - CSS updated to use IDs instead of classes for increased speed
 - Improvement in access of context-sensitive topics: users reach the specific topic faster and more smoothly
- Ease of customization
 - Easier customization of index pane and breadcrumbs: customizations use consistent, intuitive style and object names and CSS files are logically organized.

- Authors can control how related links are displayed (via support of the DITA-OT args.rellinks parameter), specifying which links to include in the output. Values are:
 1. "none" (default) – no links are included.
 2. "all" – all links are included.
 3. "nofamily" – parent, child, next, and previous links are not included (all hierarchy relationships are excluded)
 - New template for customizing the index.html page; easily customize the script of the landing page.
 - Easier customization of string files and related links: string files only include SuiteHelp-related strings and related links include standard object names and class names.
- Ease of navigation
 - Improved support for external (and “peer scoped”) links.
 - Glossary/index remains on page with search results for easy navigation.

3. Glossary/index remains on page: Desktop view



2. Glossary/Index remains on page: Mobile view



- Automatic task labels are available in native mode.

Resolved Issues

- Breadcrumbs display nested tags
- Asynchronous TOC works for all pages
- Warnings no longer generated when a title is missing in a ditamap
- Output directory naming fixed
- Image scaling in regression corrected
- Print-all in a topic that includes a topic group fixed